

**WRITTEN QUESTION TO THE CHIEF MINISTER  
BY DEPUTY G.P. SOUTHERN OF ST. HELIER  
ANSWER TO BE TABLED ON TUESDAY 17th JUNE 2014**

**Question**

Would the Chief Minister set out for members details of the new relationship between Andium Homes, the Minister for Housing and the Population Office, which is now in charge of the gateway to social housing and thereby the waiting list, and state who States members should approach over often complex problems involving the allocation of homes?

**Answer**

The Minister for Housing has responsibility for housing policy, including the Housing Gateway, through which tenants are allocated to social housing providers, which will include Andium Homes.

The customer-facing, day-to-day administration of the Housing Gateway is undertaken by the Population Office on behalf of the Minister for Housing.

Members of the public and States Members are free to contact the Population Office, who will answer queries about the Housing Gateway and allocation of homes. That includes the processing of appeals, which are considered by the Minister for Housing.